

## Implementation of the Human Services Element (HSE) HHHS Status Report: April, 2009

<p><b>Goal 1: Implement the Human Services Element (HSE). Designate the Health, Housing and Human Services Council (HHHS), a non-profit Washington Corporation, as the official body of the City empowered to act on all matters pertaining to the implementation (including coordination and delegation of the goals and policies of the HSE of the Comprehensive Plan consistent with the provisions of the Bainbridge Island Municipal Code and the Comprehensive Plan.</b></p>	
Policy	Current Status / Accomplishments to Date
<p><b>HSE 1.1</b> HHHS shall be responsible for monitoring the implementation and progress of the Human Services Element, and reporting on same to the City and community on a regular basis.</p>	<p>HHHS reports progress on HSE implementation through:</p> <ul style="list-style-type: none"> <li>• HHHS Annual Report</li> <li>• Annual HSE Progress Report</li> <li>• Monthly Community Connections updates provided to HHHS board and agency boards</li> <li>• Needs assessment reports at HHHS board meetings and Community Connections meetings</li> <li>• HHHS E-news and website</li> <li>• Periodic meetings with Mayor, City Council committees, and City Council members as needed or requested</li> </ul>
<p><b>HSE 1.2</b> HHHS shall serve as the primary voice of the human services community to the City.</p>	<p>HHHS acts as primary voice of human services community to City through:</p> <ul style="list-style-type: none"> <li>• Annual reports provided to the City</li> <li>• A Budget Request for agency funding developed annually and presented to City Council</li> <li>• Advocacy at City Council meetings, City Council Committee meetings and meetings with Mayor and City staff</li> <li>• Presentation to City Council at COBI Budget Hearing, budget workshops</li> </ul>
<p><b>HSE 1.3</b> HHHS, as the official body of the City, shall have appropriate staffing, funding for which shall be included in the allocation to HHHS for administrative costs.</p>	<p>COBI funding supports:</p> <ul style="list-style-type: none"> <li>• .9 FTE HHHS Executive Director</li> <li>• .6 FTE HHHS Administrative Assistant</li> </ul>
<p><b>HSE 1.4</b> HHHS shall be responsible for setting criteria for and allocating City of Bainbridge Island general fund money to nonprofit human service agencies located on Bainbridge Island that provide direct services to assist in meeting the human services needs of Bainbridge Island residents.</p>	<p>HHHS responsible for agency funding process:</p> <ul style="list-style-type: none"> <li>• Agency Funding Policy outlines funding criteria; Contingency Fund Policy updated (2006)</li> <li>• Annual RFP process to solicit agency requests for funding</li> <li>• HHHS Agency Funding Committee reviews applications, makes recommendations to full HHHS Council; HHHS Council makes funding recommendation to City on an annual basis</li> <li>• Service contracts developed; City billing occurs quarterly; contract compliance monitored.</li> </ul> <p>In early 2009, HHHS conducted site visits with each agency under the HHHS funding umbrella.</p>

<p><b>HSE 1.5</b> HHHS shall be responsible for the integration of the Human Services Element with other Comprehensive Plan elements.</p>	<p>In 2008, HHHS worked with City Housing Planner on common issues related to the Housing Element and participated in the BI Arts and Humanities Council stakeholders study related to the Cultural Element.</p>
<p><b>HSE 1.6</b> HHHS shall collaborate with the island taxing jurisdictions to build a comprehensive and affordable safety net of human services.</p>	<p>Collaboration occurred with BI Metropolitan Parks and Recreation District and the BISD through the monthly Directors' Forum. Police Chief invited to HHHS meeting on an annual basis.</p>
<p><b>HSE 1.7</b> HHHS should work with regional planners for the delivery of human services.</p>	<p>Examples of collaboration with regional planners:</p> <ul style="list-style-type: none"> <li>• Collaboration with Area Agency on Aging, Lutheran Social Services, and Elder and Adult Day Services around HHHS sponsored Elder-Friendly Community Task Force work.</li> <li>• The HHHS Elder-Friendly Community Task Force sponsored a workshop "Senior Information Emporium: Everything You Want to Know About Services for Seniors", featuring information on resources offered through the Area Agency on Aging as well as local human service providers.</li> </ul>
<p><b>Goal 2: Services to Human Services Providers. Support and create opportunities that facilitate the coordination, collaboration, communication, and cooperation among Human Service organizations.</b></p>	
<p><b>Policy</b></p>	<p><b>Current Status / Accomplishments to Date</b></p>
<p><b>HSE 2.1</b> HHHS shall regularly convene agency administrators and/or representatives from the Bainbridge Island human services organizations and taxing districts to serve as a forum for discussion and planning regarding issues confronting human services.</p>	<p>HHHS provides facilitation, staffing and support for the Community Connections project:</p> <ul style="list-style-type: none"> <li>• Monthly Directors Forum meetings for agency directors have occurred since March, 2000 when Community Connections was first established.</li> <li>• Participants include agency directors from the COBI funded human service organizations and partner organizations such as BISD, BI Metropolitan Park District, BI Senior Center and IslandWood.</li> </ul> <p><b>Community Connections Project results in:</b></p> <p>Well-coordinated service delivery system</p> <ul style="list-style-type: none"> <li>• Jointly developed vision, mission, and work plan guides Directors Forum work. Successful implementation of work plan increases individual agency capacity, improves public awareness of services, and provides the opportunity to track and review service gaps.</li> <li>• Increase in informal referrals across agencies.</li> </ul> <p>More efficient human service delivery system</p> <ul style="list-style-type: none"> <li>• Shared training for agency directors and board members of the human service agencies (professional training for Directors, Board Forum event for directors and board members).</li> <li>• Jointly developed community education materials promoting all of the agencies (brochure, poster, bookmark, and website).</li> </ul> <p>Less duplication of services / clear documentation of services</p> <ul style="list-style-type: none"> <li>• Multiple agency database provides service trend data across the human service delivery system.</li> </ul> <p>Increased trust and deeper levels of collaboration across agencies</p> <ul style="list-style-type: none"> <li>• Plans in place for workshop on agency collaborations/mergers (May, 2009). Seeds for this work came from work done at 2008 Community Connections planning retreat.</li> </ul>

<p><b>HSE 2.2</b> HHHS shall develop a comprehensive needs assessment and resultant planning effort.</p>	<p><b>Healthy Community Check-up (HCC) Project</b>, an update to the 2003 community needs assessment, was completed in, 2008. The goal of the project is to identify any new service gap areas. Additionally, this project involved reaching into the Bainbridge community to see how the community is doing at meeting the vision statement behind the Human Services Element and what is important to BI residents in terms of healthy community.</p> <p>Over 650 Islanders participated in the Healthy Community Check-up:</p> <ul style="list-style-type: none"> <li>• Update of community demographic profile (completed in March, 2008)</li> <li>• Update of Provider and Key Contact Survey – a survey to identify service gap areas completed by non-profit agencies that provide services to BI residents and key contacts or people who have direct knowledge of needs through their work or volunteer efforts, i.e., school counselors, youth group leaders, etc (completed in December, 2007)</li> <li>• Variety of methods to survey Islanders on what makes a healthy community: <ul style="list-style-type: none"> <li>○ 5 focus groups conducted with 47 people, targeting youth, seniors, mid-life adults without children in the home, families with school-age children and people who live off-island but work on-island (completed February, 2008)</li> <li>○ Outreach sessions with already existing groups such as Rotary, Visually Impaired Persons and others occurred with over 200 people (11 sessions completed through June, 2008)</li> <li>○ On-line survey, 320 respondents (completed, April, 2008)</li> <li>○ Interviews with City Council members (April 2008)</li> <li>○ Best practice research into healthy community indicators used by other cities (completed, March 2008).</li> </ul> </li> </ul> <p>The Healthy Community Check-up Project Report was completed in July, 2008. The Healthy Community Indicators Task Force was formed to identify a set of objective measures that could be used to monitor community health in particular areas over time.</p>
<p><b>HSE 2.3</b> HHHS shall be responsible for consistent collecting and reporting of data for the city, other agencies, and the community.</p>	<p><b>HHHS developed multiple agency services database in 2001:</b></p> <ul style="list-style-type: none"> <li>• Each agency has a customized services database. Core data was also exported to HHHS to develop aggregate and trend reports that show the number of people served, hours of service, unique instances of service, categories of service, residence, gender and cross-agency participation.</li> </ul> <p><b>Reports:</b></p> <ul style="list-style-type: none"> <li>• Each agency has customized internal agency reports to track services</li> <li>• Aggregate and trend reports were developed and shared with HHHS board and Directors Forum on a bi-annual basis</li> <li>• Data was shared with City in annual budget request and at City budget presentation</li> <li>• Aggregate Data Summary was provided to the boards of each agency at the annual Board Forum event</li> </ul> <p>In 2008, the following data on volunteers was collected:</p> <ul style="list-style-type: none"> <li>• Number of volunteers</li> <li>• Volunteer hours contributed</li> <li>• Brief description of the type of service provided by volunteers</li> </ul>

<p><b>HSE 2.4</b> HHHS shall ensure the existence and maintenance of a comprehensive database of information on agency activity for use by the human services community, the City and other taxing districts, and the general public.</p>	<p>HHHS maintains an integrated database (described above) that tracks the services provided by the eleven agencies receiving City funding:</p> <ul style="list-style-type: none"> <li>• HHHS contracts with a Database Consultant and Database Programmer to support and enhance the individual agency databases and to develop aggregate data reports.</li> </ul>
<p><b>HSE 2.5</b> HHHS should ensure the existence of a central directory of local, regional, state, and federal human services organizations.</p>	<p>While there is no central directory per se, the following sources of resource information are in place:</p> <ul style="list-style-type: none"> <li>• Community Connections website (developed and hosted by HHHS) contains information about the local non-profit human service agencies and their services. HHHS website also links to this site.</li> <li>• Kitsap County Youth Yellow Pages lists all service organizations serving youth throughout the county and the State.</li> <li>• United Way Info Link website lists human service organizations across Kitsap County.</li> <li>• New United Way 211 telephone line can be used to find services in Kitsap, Clallam and Jefferson County.</li> <li>• Information about State and Federal service organizations is obtainable through the web or the local library.</li> </ul>
<p><b>HSE 2.6</b> HHHS should ensure efficient use of public resources by avoiding unnecessary duplication of services and encouraging cooperation among agencies that serve similar populations.</p>	<p>The HHHS Agency Funding Committee takes into consideration potential duplication of services when making recommendations for allocation of City funds to the human service agencies funded through the HHHS umbrella.</p> <p>HHHS database project has shown that each service agency fills a particular service niche and has a well-developed client base. There seems to be very little duplication of services, if any.</p> <p>HHHS will sponsor Nonprofit Collaborations/Mergers Workshop (May, 2009). Follow-up consultation provided to those agencies interested in further exploring deeper collaboration, sharing points of operations, mergers, etc.</p>
<p><b>HSE 2.7</b> HHHS should promote volunteerism for the human services sector.</p>	<p>The Community Connections Brochure, HHHS website and the Healthy Community Check-up Report insert on <i>How to Sustain a Healthy Community</i> all include a section around volunteerism. The <i>How to Sustain a Healthy Community</i> insert was also circulated through the Chamber of Commerce Newsletter (January, 2009). Presentations were given to local community groups such as Sustainable Bainbridge, Rotary, Chamber of Commerce Just Connect, etc. (2008,2009)</p>
<p><b>HSE 2.8</b> HHHS should initiate, sponsor or conduct, alone or in cooperation with other public or private agencies, programs or activities to promote public awareness of human services.</p>	<p><b>Two HHHS sponsored websites</b> to promote public awareness:</p> <ul style="list-style-type: none"> <li>• HHHS <a href="http://www.bihhhs.org">www.bihhhs.org</a></li> <li>• Community Connections <a href="http://www.bicommunityconnections.org">www.bicommunityconnections.org</a></li> </ul> <p><b>HHHS Enews</b>, includes information on new programs, training opportunities and other health, housing and human services news. It is disseminated every 2-3 months to over 600 addresses.</p> <p><b>Elder-Friendly Community (EFC) Task Force sponsored by HHHS</b> brings together 9 organizations and several other community representatives on a quarterly basis.</p> <ul style="list-style-type: none"> <li>○ Elder-Friendly Community Brochure and Fact Sheets were shared with community groups interested in Elder-Friendly Community strategies.</li> </ul>

<p><b>HSE 2.8 (continued)</b> HHHS should initiate, sponsor or conduct, alone or in cooperation with other public or private agencies, programs or activities to promote public awareness of human services.</p>	<ul style="list-style-type: none"> <li>○ EFC Task Force sponsored a workshop “Senior Information Emporium: Everything You Want to Know About Services for Seniors”, featuring information on resources offered through the Area Agency on Aging as well as local human service providers. 30 volunteers who make referrals attended this workshop in October, 2008.</li> </ul> <p><b>Community Connections Project</b></p> <ul style="list-style-type: none"> <li>● <b>Brochures, Posters, and Bookmarks</b> describing local human service agencies were made available to the library, local businesses, banks, Chamber of Commerce, City Hall, other community gathering places and as part of Windermere’s newcomer packet.</li> </ul> <p><b>Healthy Community Check-up Project</b> involved 650+ islanders, raising awareness about human services and collecting input on the role human services play in a healthy community (2008). Local press associated with the project raised awareness of human services. Healthy Community Check-up Report was then presented to numerous community groups; flyer was placed in the Chamber of Commerce Newsletter.</p>
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**Goal 3: Financial resources. Develop fiscal stability of Bainbridge Island’s human services organizations.**

<b>Policy</b>	<b>Current Status / Accomplishments to Date</b>
<p><b>HSE 3.1</b> HHHS, as the official body of the City, shall endeavor to fund the implementation of the Human Services Element based on annual prioritized need through public and private sources.</p>	<p><b>Three-year, \$300,000 grant obtained from the Glaser Foundation in late 1999</b> helped jump-start implementation of the HHHS model and the HSE goals and policies in particular.</p> <p><b>One Call for All funds</b> HHHS began participating in the One Call for All drive in 2002. Funds have been used to fund HHHS community education efforts, such as Community Connections Newsletter, Elder-Friendly Community brochure, Community Connections brochure, poster and bookmark in past years. Funds are currently being utilized to fund staff to conduct community education efforts such as Enews, Healthy Community Check-up Surveys, etc. Funds were also used to develop the 2008 Healthy Community Check-up Report.</p> <p><b>Public funds from the City of Bainbridge Island</b> are the main source of funding for HHHS and fund service contracts HHHS has with ten local non-profit agencies to provide human services.</p> <p><b>Grant from Bainbridge Community Foundation</b> to fund individual agency capacity building. The funding supports training and individual agency consultation around the issue of board governance and agency collaborations/mergers for HHHS funded agencies and partner agencies involved in the Community Connections project. Workshops are scheduled for April, May 2009.</p>
<p><b>HSE 3.2</b> HHHS should develop public/private partnerships to broaden the funding base for human services organizations.</p>	<p>Partnership with the Glaser Foundation (2000-2002)</p> <p>Member of One Call for All drive (2002 through present)</p> <p>Grantee of Bainbridge Community Foundation (April, 2008); A grant request for 2009-2010 funding will be submitted (April, 2009)</p>

<p><b>HSE 3.3</b> HHHS should identify new funding sources for human services organizations.</p>	<p>Fundraising workshops/training sponsored by HHHS:</p> <ul style="list-style-type: none"> <li>Professional development workshops for Directors Forum representatives (2005, 2006, 2007, 2008, 2009)</li> <li>Annual Board Forum Event provides training for board members of each of the COBI funded agencies on board development and fund raising (Six to date; last one in January, 2009, 68 participants)</li> </ul> <p>Three workshops co-sponsored by HHHS, BIAHC and Bainbridge Community Foundation (2007-2008)</p> <ul style="list-style-type: none"> <li>Final workshop on creation of a Sustainable Funding Plan (May, 2008)</li> </ul> <p>HHHS purchased Washington Foundation Notebook (directory/database of almost 2,000 Washington foundations, including profile and grant history) for use by Directors Forum representatives.</p> <p>HHHS maintains small lending library for use by Directors Forum representatives, including books on fundraising.</p>
<p><b>HSE 3.4</b> HHHS should assist nonprofit human services organizations in developing good financial practices.</p>	<p>See HHHS sponsored workshops listed above in HSE 3.3. Financial Planning Workshop for non-profits co-sponsored by HHHS in February, 2008.</p> <p>Workshop on board governance to be held on April 29, 2009 will include information on how to engage a board around financials and the fiduciary role of the board.</p> <p>HHHS participates in Non-profit Wage and Benefit Survey (bi-annually) and shares report with agency directors. (Participated in 2007 survey; will participate in 2009 survey)</p>

**Goal 4: Continuum of services. Ensure a range of services is available to people who need them by promoting and supporting a variety of affordable and physically accessible human services programs.**

<b>Policy</b>	<b>Current Status / Accomplishments to Date</b>
<p><b>HSE 4.1</b> The City, through HHHS and other appropriate agencies, shall support programs that meet the basic needs of survival such as food, clothing, shelter and access to emergency health care.</p>	<p>The RFP criteria for City funding prioritizes services for basic needs.</p>
<p><b>HSE 4.2</b> The City, through HHHS and other appropriate agencies, shall support programs that meet the crisis needs of vulnerable populations.</p>	<p>RFP criteria for City funding for the agencies prioritizes services to vulnerable populations to meet basic needs.</p> <p>Some examples of agency support programs that are partially funded through the City:</p> <ul style="list-style-type: none"> <li>Helpline House provides services to several vulnerable populations: women and children in family violence situations, elderly, mentally ill, homeless. City funding helps to fund clinical social work staff to provide both direct crisis intervention and referral services. Services include food bank, counseling, rental assistance.</li> <li>Scholarships are provided through the Boys and Girls Club and Bainbridge Island Child Care Center to assure that before and after school child care services are available for families in financial need</li> <li>BYS provides crisis counseling and referral services to teens that may be homeless, experiencing mental health or substance abuse problems</li> </ul>

<p><b>HSE 4.2 (continued)</b> The City, through HHHS and other appropriate agencies, shall support programs that meet the crisis needs of vulnerable populations.</p>	<ul style="list-style-type: none"> <li>• Housing Resources Board provides emergency rental assistance for families in crisis, preventing homelessness</li> <li>• YWCA ALIVE provides advocacy services for victims of domestic violence</li> <li>• Interfaith Volunteer Caregivers provide services to vulnerable populations such as the elderly and disabled</li> <li>• BI Special Needs Foundation offers educational, vocational and community access opportunities for young adults with developmental disabilities</li> </ul>
<p><b>HSE 4.3</b> The City, through HHHS and other appropriate agencies, should support preventative and early intervention programs, emphasizing programs (e.g., job training and parenting classes) that work to prevent social problems that negatively affect the health, safety, and well-being of the community.</p>	<p>Some examples of City funded programs, through HHHS, that support preventative and early intervention programs, emphasizing programs that work to prevent social problems:</p> <ul style="list-style-type: none"> <li>• BYS Youth Board Drug Prevention Program, Strengthening Families program, and jobs bank program</li> <li>• Boys and Girls Club after school programs</li> <li>• BI Childcare Centers before and after school programs</li> <li>• Helpline career counseling services</li> <li>• YWCA ALIVE public awareness and community education programs</li> <li>• Helpline participation in BISD Teen Screen Program</li> <li>• Bainbridge Coalition for Youth and Parents offers workshops on how to develop teen resiliency and opportunities for participation in on-going working groups</li> <li>• Smile Partners offers preventative dental services to low-income seniors</li> </ul>
<p><b>HSE 4.4</b> The City, through HHHS and other appropriate agencies, should support programs and activities that maintain and enhance the health and quality of life of target populations.</p>	<p>All of the agencies that receive City funding through HHHS provide some activities or programs that enhance the health and quality of life of the populations they serve.</p>
<p><b>HSE 4.5</b> The City, through HHHS and other appropriate agencies, should promote and support programs that provide needed services for families, e.g., child or adult day care and respite care for caregivers.</p>	<p>Several of the agencies receiving City funding through HHHS, i.e., BI Childcare Centers, Boys and Girls Club, BI Special Needs Foundation, Helpline House, and Interfaith Volunteer Caregivers offer programs that provide needed services for families, e.g., childcare, training and support programs for developmentally disabled adults, family counseling, respite care for caregivers, etc.</p> <p>Through the Elder-Friendly Community Task Force, HHHS encouraged development of adult day program, acting as catalyst, letting adult day program providers know the need and encouraging them to consider providing services on or near BI. Elder Adult Day Services began providing adult day services on Bainbridge Island in 2008.</p>
<p><b>HSE 4.6</b> The City, through HHHS and other appropriate agencies, should promote and support programs designed to allow people who need assistance with “activities of daily living” to remain in their homes as long as possible.</p>	<p>Programs provided by:</p> <ul style="list-style-type: none"> <li>• Housing Resources Board Independent Living Program (funded through COBI Housing Trust Fund)</li> <li>• Helpline House</li> <li>• Interfaith Volunteer Caregivers</li> </ul>

<p><b>HSE 4.7</b> The City, through HHHS and other appropriate agencies, should promote partnerships between private and public sectors to expand the options for a wide variety of programs.</p>	<p>Community Connections project is an example of public/private partnership on the administrative/planning level.</p> <p>All COBI funded agencies rely on both public and private funding to support their programs. An example of an agency partnering with the private sector to deliver a particular program is Helpline's Sound Teeth program. They pair low income people in need of emergency dental care with local dentists willing to provide the care either pro-bono or at a reduced rate.</p>
<p><b>HSE 4.8</b> The City, through HHHS and other appropriate agencies, should promote development of transportation system that addresses the physical accessibility to human services both on and off the island.</p>	<p>Elder-Friendly Community Initiative sponsored by HHHS encouraged transportation options that meet the needs of older citizens, sharing information with City planners, Non-motorized Transportation Committee, Winslow Tomorrow Streetscape Planning Committee. A speaker from the Community Transportation Association Northwest was brought in to discuss expanding transportation options.</p>
<p><b>Goal 5: Facility Development. Support coordination and co-location of facilities.</b></p>	
<p><b>Policy</b></p>	<p><b>Current Status / Accomplishments to Date</b></p>
<p><b>HSE 5.1</b> HHHS shall undertake a feasibility study of facility needs of the human services sector.</p>	<p>No formal capital feasibility study has been completed. However, through the Community Connections project:</p> <ul style="list-style-type: none"> <li>• Survey of capital needs was completed with the Directors Forum agencies in 2001.</li> </ul> <p>Results were shared with BISD as they began plans to demolish Commodore Center, which housed several of the human service agencies. BISD found appropriate space for each of the human service agencies who were historically housed on school district grounds.</p>
<p><b>HSE 5.2</b> HHHS should coordinate with the public and private sectors to develop methods to address the facility and utilities needs of the human services community.</p>	<p>Glaser grant provided funding for early work done on capital coordination with Directors Forum agencies. HHHS worked with BISD to address needs of human services agencies housed in Commodore Center in 2002.</p> <p>HHHS is one of five tenants in the Marge Williams Center. Housing Resources Board was a tenant in 2007. Smile Partners became a tenant in 2008.</p> <p>HHHS participated in the Parks, Recreation &amp; Open Space Workshop (2008) sponsored by the BI Metropolitan Park &amp; Recreation District.</p>
<p><b>HSE 5.3</b> HHHS should encourage the compatible and efficient use and sharing of existing, as well as future, facilities by human services providers.</p>	<p>Capital needs coordination was one of the original Community Connections goals. Coordination and sharing of facilities are encouraged through the Directors Forum. The Teen Center and the Boys and Girls Club have shared facilities some in the past, as have the BI Child Care Centers and the Boys and Girls Club. The Smile Partners provide services at the BI Senior Community Center. The Bainbridge Coalition for Youth and Parents uses school district property for their meetings, workshops, etc.</p>

**Goal 6: Housing and Human Services. Recognize the interrelationship between housing and human services.**

Policy	Current Status / Accomplishments to Date
<p><b>HSE 6.1</b> The City, through HHHS and other appropriate agencies, should support emergency rental assistance subsidies.</p>	<p>City funding, through HHHS, goes to the Housing Resources Board and Helpline House for emergency rental assistance subsidies.</p>
<p><b>HSE 6.2</b> HHHS shall provide a Community Advisory Board of the Housing Trust Fund per Ordinance 99-45.</p>	<p>HHHS seats a Community Advisory Board (CAB) as requested to review Housing Trust Fund requests for funding. (CAB was convened in 2008 to review the changes recommended to the Housing Trust Fund Policy Plan by the Housing Trust Fund Executive Committee.)</p> <p>HHHS Executive Director serves on the Housing Trust Fund Executive Committee in the role of liaison for human services.</p>
<p><b>HSE 6.3</b> HHHS, working with other appropriate agencies, shall monitor the impact of the cost and supply of housing on human services.</p>	<p>Efforts to monitor the impact and cost of housing on human services include:</p> <ul style="list-style-type: none"> <li>• 2003 HHHS Needs Assessment and Affordable Housing Action Team work, which captured some general information on the impacts of the cost and supply of housing. 2008 Healthy Community Check-up included information on housing service gaps.</li> <li>• Community Housing Coalition (CHC) and Housing Resources Board updated portions of 2003 Housing Needs Assessment (2005).</li> <li>• CHC gathered data and monitored housing market and impact on community (2006); information presented at 2006 Housing Summit.</li> </ul> <p>Leadership 5 Team (Executive Directors and Board Presidents from HRB, Helpline, KCCHA, HHHS and CHC) met monthly, along with representatives from the City Planning Department (2007 thru March 2008) to discuss affordable housing issues and the transition of the CHC program to the City.</p>
<p><b>HSE 6.4</b> HHHS, working with other appropriate agencies, shall monitor the housing needs of people served by the human services sector.</p>	<p>The HHHS database captures information on the number of people using either the Housing Resources Board (HRB) Home Share program or the Home Finder program. The number of people on the HRB waiting list is also monitored, along with the number of people receiving rental assistance or any type of housing assistance from Helpline.</p>
<p><b>HSE 6.5</b> HHHS should advocate for affordable housing.</p>	<p>In 2004, HHHS was involved in the development of the Community Housing Coalition (CHC). In 2005, the CHC was launched under the HHHS 501 c 3 umbrella. HHHS sponsored the CHC, providing fiduciary and broad work plan oversight, as well as employing the CHC Housing Director. The CHC was charged with acting as a clearinghouse for community housing needs and information, providing best practice research, and contributing to the development of effective public policy. The CHC project ended in December, 2007 and its functions were transferred to the City Planning Department.</p>

<p><b>HSE 6.5 (continued)</b> HHHS should advocate for affordable housing.</p>	<p>HHHS continues to advocate for affordable housing as appropriate. HHHS board focused February, 2008 board meeting on housing planning, inviting City Housing Planner, HRB, and City Administrator. Advocacy occurred around the Inclusionary Housing Ordinance and the Innovative Housing Design Ordinance.</p>
<p><b>Goal 7: Economic Health and Human Services. Recognize the interrelationship between economic health of the community and human services.</b></p>	
<p><b>Policy</b></p>	<p><b>Current Status / Accomplishments to Date</b></p>
<p><b>HSE 7.1</b> The City shall serve as a model employer and an example to the large community in addressing their employees' human services needs.</p>	<p>City progress not tracked to date.</p>
<p><b>HSE 7.2</b> HHHS should work with local business organizations to encourage the creation of jobs that reflect good business practices, e.g., job training, employee benefits, and family wages.</p>	<p>No focus on this to date.</p>
<p><b>HSE 7.3</b> The City, through HHHS and other appropriate agencies, should encourage businesses that actively support human services for workers and their families, e.g., provide on-site child care, transportation subsidies, and flexible work hours.</p>	<p>Community Housing Coalition partnered with the Chamber of Commerce to complete a survey of major workforce employers (including COBI) on workforce housing needs (2006) and participated in Chamber Luncheon focused on affordable housing and importance of workforce housing to employers (2007).</p> <p>HHHS is a member of the local Chamber of Commerce. Presentation on human services and Healthy Community Check-up Report given at Just Connect workshop sponsored by the Chamber of Commerce in November, 2008. Information on Healthy Community Check-up Report included in Chamber newsletter (January, 2009)</p>
<p><b>HSE 7.4</b> The City should stress access to jobs, especially for lower-income people, youth workers, and people with disabilities, when involved with planning local and regional transportation systems.</p>	<p>City progress not tracked to date.</p>